

In order to better serve you, please log all warranty issues directly with the Service Department of each manufacturer. We at Mavro & Associates will assist - if necessary - after you have made initial contact to Register your issue. By excluding us from the get-go helps the factories to expedite the process and minimize mistakes resulting in providing a quality service that you and your customers are accustomed to receiving.

In all instances, ensure whomever is making the call has the following info readily available:

- a. **Proof of purchase**
- b. **Model number**
- c. **Serial number**
- d. **Customer details** (*contact name/address/telephone number*)

Record the service/work-order authorization number.

American Range

Warranty: 2 year parts and labor
Phone: 888.753.9898
Contacts:
Support service@americanrange.com

Bakemax

Warranty: 1 year parts and labor
Phone: 800.565.2253 ext. 103
Contacts:
Bob Eagles bob@bakemax.com

Bevles

Warranty: 1 year parts and labor
Phone: 844.265.0250
Contacts:
Benjamin bgeorge@thelegacycompanies.com
vlongo@thelegacycompanies.com

Blakeslee

Warranty: 1 year parts and labor
Phone: 630.532.5021
Contacts:
Mike mberg@thelegacycompanies.com
vlongo@thelegacycompanies.com

Excalibur

Warranty: 1 year parts and labor
Phone: 916.381.4254
Contacts:
Benjamin bgeorge@thelegacycompanies.com
vlongo@thelegacycompanies.com

Felux

Warranty: 1 year parts and labor
Phone: 844.462.7377
Contacts:
Vince vlongo@thelegacycompanies.com
mavroservice@maxxhelp.com

General

Warranty: 1 year parts and labor
Phone: 877.368.2797
Contacts:
Dave deinink@thelegacycompanies.com
vlongo@thelegacycompanies.com
mavroservice@maxxhelp.com

Legion

Warranty: 1 year parts and labor
Phone: 800.887.1988
Contacts:
Call Center service@legionindustries.com

Omega

Warranty: 1 year parts and labor
Phone: 888.610.0498
Contacts:
Christian ckhater@thelegacycompanies.com
vlongo@thelegacycompanies.com

Sapphire

Warranty: 1 year parts and labor
Phone: 718.543.2111
Contacts:
Frank frank@sapphiremanufacturing.com

Midori

Warranty: 1 year parts and labor
Phone: 800.789.9835
Contacts:
Call Center info@yoshimasausa.com

Yoshimasa

Warranty: 1 year parts and labor
Phone: 800.789.9835
Contacts:
Call Center info@yoshimasausa.com

MaxxCold Korea

Warranty: 3 year parts and labor
5 years on compressor
Phone: 877.368.2797
Contacts:
vlongo@thelegacycompanies.com
mavroservice@maxxhelp.com

X-Series/Select-Series

Warranty: 1 year parts and labor
5 years on compressor - part only
Phone: 877.368.2797
Contacts:
mavroservice@maxxhelp.com
vlongo@thelegacycompanies.com

MaxxIce

Warranty: 1 year parts and labor up to 130lbs
3 years parts and labor up to 250-1000lbs
5 years on compressor
Phone: 877.368.2797
Contacts:
mavroservice@maxxhelp.com
vlongo@thelegacycompanies.com